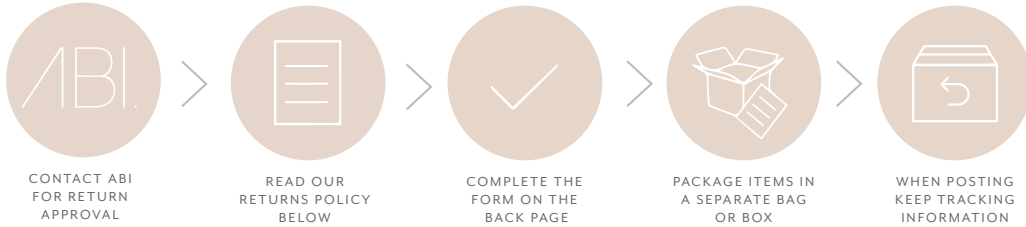


## HOW TO RETURN



## RETURNS POLICY

1. Return postage is at the customers expense
2. Return your items within 30 days of purchase to receive a refund
3. Outside 30 days of purchase, customers will receive a store credit
4. Items must be in original condition and packaging
5. Do not write or stick shipping labels onto ABI product packaging
6. Use a separate postage bag or postage box
7. Damaged packaging will not be accepted as the product will be considered as unsaleable

Please Note: A 10% fee applies if damaged

### RETURN ADDRESS :

ABI INTERIORS  
11 Timberly Road,  
Mangere Auckland 2022  
New Zealand

## STILL HAVE QUESTIONS?

sales@abi-international.co.nz

(09) 801 0908

## RETURNS FORM

Please tick to acknowledge that you have read the returns policy on the front page.

ORDER #: \_\_\_\_\_ ADDRESS: \_\_\_\_\_

PURCHASE NAME: \_\_\_\_\_

CONTACT: \_\_\_\_\_

## LIST THE ITEMS YOU ARE RETURNING

If unsure of your item, refer back to your invoice which has been emailed to you.

**ITEM NAME** If returning whole order, just write 'full order'

| SKU: | DESCRIPTION | QTY | REASON CODE |
|------|-------------|-----|-------------|
|      |             |     |             |
|      |             |     |             |
|      |             |     |             |
|      |             |     |             |

**REASON CODES** 1. Change of mind 2. Not as pictured 3. Faulty 4. Other

**INWARDS TO:** Please tick one below

|  |  |
|--|--|
| Return to stock - goods aren't damaged |  |
| Faulty - goods are damaged             |  |
| Warranty - photos required             |  |